# REQUEST FOR RETURNING GOODS AUTHORIZATION

| | |
|---|---|
| **Company** | |
| **Contact person** | |
| **Telephone** | |
| **E-mail** | |
| **Date** | |

**Send to: customercare@autoclima.com**

**To the attention of Customer Care Dept.**

**We ask for returning authorization for the following goods:**

| RESERVED TO CUSTOMER | | | | | | | |
|---|---|---|---|---|---|---|---|
| **N°** | **Code** | **Description** | **AUTOCLIMA doc. no.** | **Doc. date** | **Q.ty** | **Description of failure** | **Reason (1-7)** |
| **1** | | | | | | | |
| **2** | | | | | | | |
| **3** | | | | | | | |

| | | |
|---|---|---|
| **REASON** | 1 DEFECTIVE material (reserve issued to the carrier)<br>2 DEFECTIVE material (without reserve issued to the carrier) (*)<br>3 DEFECTIVE material (specify the failure)<br>**(*) DEPRECIATION % will be applied** | 4 NON-CONFORMING material (wrong customer order) (*)<br>5 NON-CONFORMING material (wrong delivery by AUTOCLIMA)<br>6 Other (specify the reason) (**)<br>7 Return from «SERVICE»<br>**(**) DEPRECIATION % could be applied** |

| RESERVED TO AUTOCLIMA | | | | | | | |
|---|---|---|---|---|---|---|---|
| **N°** | **Operator** | **Taken in charge on** | **Closing date** | **QBase no.** | **Return auth. no.** | **Notes** | **Depr.** |
| **1** | | | | | | | |
| **2** | | | | | | | |
| **3** | | | | | | | |